

JPS MEDICAL TRUSTS FREEDOMTECH TO **DELIVER** **AND MANAGE THEIR GLOBAL** **TECHNOLOGY STACK**

Freedomtech provided JPS Medical with a comprehensive end-to-end infrastructure solution that enhanced performance, security and reliability—empowering them to focus on delivering life-changing medical care worldwide.

- ✓ **RELIABLE INFRASTRUCTURE**
- ✓ **GLOBAL SUPPORT**
- ✓ **SCALABLE SOLUTIONS**
- ✓ **BUSINESS FOCUS**



OUR SOLUTION

Freedomtech worked closely with JPS Medical to design and deploy a fit-for-purpose infrastructure solution tailored to their needs.

Key elements of the solution included:

ENTERPRISE-GRADE HARDWARE DEPLOYMENTS

Installed HP blade servers to provide the core compute layer, supported by Cisco switches and enterprise firewalls for secure and optimised connectivity.

INTEROPERABILITY TESTING

Completed thorough hardware interoperability testing prior to deployment, ensuring all components integrated seamlessly within the JPS environment.

24/7 PROACTIVE MANAGEMENT

Provided round-the-clock infrastructure monitoring with real-time ticket tracking, management and help desk support.

SCALABLE ARCHITECTURE

Designed the system with future expansion in mind, allowing JPS to extend capacity and performance without service disruption.

By leveraging Freedomtech's expertise, JPS gained a robust and fully managed infrastructure platform that supported their immediate operational needs and long-term growth ambitions.

BUSINESS CHALLENGE

JPS Medical, a renowned Australian organisation with operations in Singapore, Hong Kong and India, is a key provider in sourcing highly skilled consultants and surgeons worldwide.

A recent due diligence process, related to investment requirements to establish a subunit in infrastructure in Kai Hong Kong data centre, the company was faced with:

Infrastructure complexity: Multiple hardware deployments across regions increased costs and complexity.

Deployment pressure: Interoperability testing needed to be completed within strict timelines.

Monitoring & support gaps: The existing infrastructure lacked proactive monitoring and reliable 24/7 support.

Future scalability: The system needed to scale seamlessly as operations grew globally.

GLOBAL OPERATIONS

Supporting teams across Singapore, Hong Kong, India and beyond.

ENHANCED SECURITY

Robust infrastructure designed to protect sensitive data and ensure compliance.

24/7 SUPPORT

Proactive monitoring and expert support available 24/7 across all regions.

BUILT FOR GROWTH

Scalable solutions that grow with the business.

RESULTS

The collaboration delivered tangible business and technical benefits:

15% annual reduction in infrastructure costs, achieved through optimised hardware utilisation and vendor consolidation.

On-time deployment, with the full solution successfully delivered within strict project timeframes.

Global expansion support, enabling JPS to scale operations seamlessly across Hong Kong, Singapore, and India.

Enhanced security and reliability, with Cisco firewalls and proactive 24/7 monitoring safeguarding critical medical data and services.

Future-ready platform, providing the scalability required to support ongoing international growth.

Through proactive monitoring and round-the-clock service delivery, JPS now operates with a secure, scalable, and cost-effective technology stack—empowering its global mission to connect world-class medical professionals with healthcare providers and patients.